HID Mobile Access®

Secure access control through mobile devices



First launched in 2014 and redesigned in 2022, HID Mobile Access continues to evolve and innovate alongside its host handsets and wearables as we pursue continuous improvement in accessibility, ease of operation, and interoperability.

HID Mobile Access successfully merges security with convenience through the storage and use of secure identities on smartphones for opening doors, gates and more. The solution enables Android or iOS phones to securely communicate with readers using a close-range "Tap" mode, or from a distance with HID Global's patented "Twist and Go" mode. Active feedback including notifications, vibration and sound enhances the user experience when opening doors.

HID Origo®, HID Global's physical access control cloud platform makes managing access control easy, creating a number of operational efficiencies, including the ability to centrally manage Mobile IDs. Simply send invitations and provision or revoke Mobile IDs over-the-air. No physical encoding, printing or returns are necessary — secure identities are managed wirelessly through the phone.

Powered by Seos® technology, HID Mobile Access provides superior identity management and delivers the most capable mobile solution available today.



* Certain features shown have limited or late availability

KEY BENEFITS:

- **Intuitive –** Leverages modern design standards, natural contactless gestures, and ubiquitous communication technologies
- **Convenient –** A GDPR compliant, mobile first solution that's easy for end users to provision and use
- **Integrated –** A key component in operational efficiency initiatives, digital transformation, sustainability, and employee engagement

A UNIQUE USER EXPERIENCE

HID Mobile Access opens doors in a whole new way. With our innovative, award winning, patented gesture technology. Just twist the mobile device upon approaching a door, turnstile, or gate for seamless access.

HID MOBILE ACCESS FEATURES:

- Consistent user experience across devices and operating systems
- Flexible product tiers and subscription terms
- Simple onboarding with QR code
- Multiple opening modes, including Tap & Twist and Go
- Phone and reader interaction that is intuitive, easy to use and enables new ways to open doors
- Digital photo ID
- Multi-language support
- HID Origo, a comprehensive, best-in-class management portal to issue and revoke Mobile IDs, automate workflows and increase administrative efficiency
- Mobile Access SDK and API's, available through the HID Origo Developer Portal
- Supported readers include HID Signo™ and iCLASS SE

HID MOBILE ACCESS REQUIREMENTS:

- iCLASS SE and Signo mobile-enabled readers
- HID Origo portal
- Mobile IDs
- HID Mobile Access App,
- Optional availability through the Apple® App Store and Google® Play in selected regions

	HID Mobile Access
Supported Mobile Devices	• Android 7 • iOS 14 • For the latest on mobile device compatibility, please visit: https://www.hidglobal.com/mobile-access-compatible-devices
HID Mobile Access® App	• Multiple Mobile IDs managed within a single application • No need to start application when opening a door • Consistent user experience
Opening Modes	• Tap (like a contactless card) • Twist and Go gesture (from up to 2 m or 6 ft)
Contactless Technologies	Powered by Seos using BLE or NFC communications standards
HID Origo Portal	• Access and manage a trusted ecosystem of cloud-connected access control devices, applications, and trusted mobile identities in one place • API-first approach, providing programmatic interfaces for all HID Origo services, including service features and functions, enabling partners to develop customized access control solutions • Provides real-time data that can be used to enhance the employee experience, as well as drive operational efficiencies for organizations
Security & Privacy	• GDPR compliant • Mobile IDs can be protected by device lock screen • Digital photo ID • Over-the-air communication with session-based keys, secured by AES 128/SHA-256 • Mobile IDs are signed and encrypted using AES 128 • Mobile IDs are stored in the mobile device operating system or in secure element (where available) • ISO27001

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